



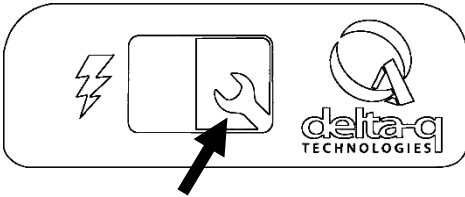

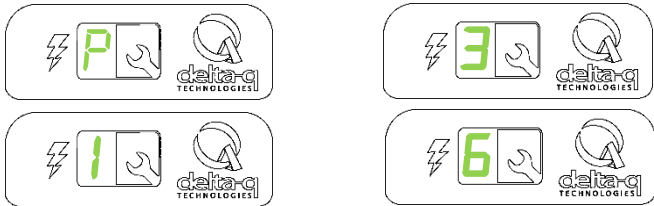
ATTENTION:

MANDATORY INSPECTION/SOFTWARE UPDATE FOR CARTMANAGER® ULTRA PUSHERS WITH RED TROJAN BATTERIES



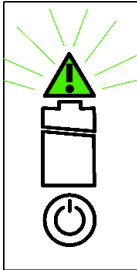

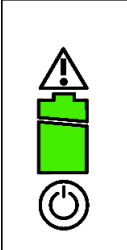
Some CartManager® Ultra cart pushers may not fully charge the batteries. To prevent this occurrence, the following steps are necessary to inspect and update the charger software if necessary.

NOTE: Only CartManager® Ultra models with Trojan batteries are affected.

DETERMINING SOFTWARE VERSION:

<p>1. Open CartManager® Ultra hood and inspect batteries. If the red Trojan batteries are installed, continue to the next step. If other (blue) batteries are installed, no further action is necessary.</p>	
<p>2. Plug in the CartManager® Charger.</p>	
<p>3. Press and release the Select Charge Profile Button (Wrench).</p>	<div data-bbox="609 1249 1070 1444">  </div> <p>Select Charge Profile Button (Wrench)</p> 
<p>4. Observe the letters/numbers displayed. If P316AH90 is displayed, the unit <u>requires an update</u>. If the display shows P316AH102, the unit does <u>not</u> <u>require an update</u>.</p>	<div data-bbox="712 1541 1362 1745">  </div> <p>Profile 3-1-6 is shown, one digit at a time.</p> <p>P-3-1-6-A-H-9-0 UPDATE REQUIRED P-3-1-6-A-H-1-0-2 NO UPDATE NECESSARY</p>

UPDATING THE SOFTWARE

<p>1. Disconnect battery connector under the hood of the CartManager® Ultra.</p>	
<p>2. Open the black cover labeled "USB" on the back of the charger and insert the Gatekeeper Systems memory stick with the Charge Profile software.</p>	
<p>3. The triangle will flash green, then remain solid. Once it turns solid, remove the memory stick and replace the black USB cover.</p> <p>NOTE: During this process the single digit charger display will display "U-S-B" until charging is complete.</p>	
<p>4. To verify selection, press the Select Charge Profile Button (Wrench icon) to verify "P-3-1-6-A-H-1-0-2" is displayed, indicating the selected profile.</p>	
<p>5. Disconnect AC Power Cord from outlet. 6. Reconnect Battery Cable. 7. Plug the AC Power Cord into outlet.</p>	
<p>8. Leave the charger plugged in to fully charge the batteries. The battery icon will turn solid green when fully charged.</p> <p>9. Once charged, unplug the charger, secure the Power Cord and return to service.</p>	

Upon completion of the software update, forward the Ultra serial number to Gatekeeper Systems at: (949) 296-4547 or via e-mail to cartmanager@gatekeepersystems.com



Use the QR code to e-mail the serial number. Attaching a photo of the serial number to the e-mail is a quick and easy means of forwarding it. The serial number can be found on the back under the Key pocket or under the hood, next to the battery cable connector.



NOTE: For additional information regarding the installation of Trojan batteries, see TSB-012 available on GDOCs.